



"I want to thank you for offering such a comprehensive program. It will definitely help me on my job."

Health Plan Disease Manager

"We have used the CCP program for our new hires. It has helped us prepare our staff to hit the ground running."

BCBS DM Program Manager

"Thanks for all the great information and practical steps for working with patients. This has been one the best programs I have participated in!"

Health Plan Case Manager

"I have attended many health care workshops and training programs. This is by far one of the best. Thank you."

Disease Management Organization Health Coach

"I love the CCP manual. It's great having all the latest evidence-based guidelines summarized in one place. I have been using it as an ongoing reference at work."

US Health Care System Social Worker

"I have taken several motivational interviewing classes and I feel like NOW I finally understand how to use MI with patients. What a wonderful program."

Canada Chronic Care Program Case Manager

"I really liked that the program is evidence-based and included references for further learning and reference."

University Health Care System Nurse

"Thanks for offering such a complete and practical program."

Private Practice Primary Care Physician

"We've received nothing but great feedback about the CCP program. This is one of the best designed training programs we have offered to our staff. Thanks so much."

BCBS DM Program Supervisor

"I particularly enjoyed the eLearning program. It allowed me to complete the program at my own pace."

Health Care System Pharmacist

"I have been a case manager in a disease management company for three years. Now I feel like I really understand what disease management is all about. Thanks!"

Disease Management Organization Case Manager

"You deserve a big compliment for putting together such an excellent program."

Canada Chronic Care Program Kinesiologist

"I have been a nurse practitioner for over ten years now and have attended many conferences. It was wonderful having all this practical information and resources in one place. This is phenomenal program."

Health Care System Nurse Practitioner

"A lot of us in my company have always complained about resistant patients, now I understand that it's not a patient problem—there are some right ways and wrong ways to engage and motivate patients."

Disease Management Organization Case Manager

"I have to tell you that this program has taught me a new way of working with patients. I feel like I now have the tools to work more effectively and efficiently."

Health Plan Case Manager

"I expected that this program would be another theoretical and academically-oriented program. Now having completed the program, I think it will really help me deal with critical patient care issues."

Health System Case Manager

"We evaluated many programs before choosing CCP certification. Having completed the program myself, I am recommending this program for all of our staff. It should be required for any physician or nurse. Thank you for offering such a practical and timely program."

Military Health Services Physician Director

"We've been telling our patients for years what to do and not do. I now realize that patient education is not enough—self-management support is the key."

Health Plan Case Manager

"I loved the practical strategies and interventions for promoting adherence. And the material on health literacy improvement and cultural competence really fits with the members that we serve."

Medicaid Health Plan Case Manager

"We all talk about patient empowerment and consumer-centered care. Now I really understand what it means! Thanks so much for offering this program to our team"

Health Plan Case Manager

"We have been using this program with all of our new hires. We can now focus our resources on training our nurses on our software and programs. Our customers are impressed that all of our nurses are CCP Certified. It really gives us a leg up."

Health Plan Clinical Operations Director

"I have been working as a clinical trainer for five years in a major health plan. I am so glad that we have had the opportunity to provide a state of the art program to our staff. Kudos to you!"

Health Plan Clinical Trainer

"The CCP program is one of the best professional development programs I have ever taken. You have raised the bar on health care professional training."

Health System Health Promotion Director

"We offered the live on-site CCP program to our staff. I have seen my case managers using their manuals daily to apply the behavior change facilitation steps."

Health Plan Operations Manager